

# Privacy

Contributed by  
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At Neckpain.com.au we recognise the importance of privacy protection. Our policy for dealing with any personal information that you might disclose to us while visiting this web site is explained below.

The types of personal information that we collect from you will depend on how you use our web site. We collect no personal information about you when you visit our web site unless you choose to provide this information to us.

When you visit our web site, certain information about your visit is collected and stored automatically; however, this information does not identify you personally. Visitor logs are used on this site for statistical purposes only. No attempt will be made to identify specific users or their browsing activity.

The information we automatically collect and store on web site activity is outlined below:

This may include:

- your server address
- number of users who visit the web site
- date and time of visits
- pages accessed and documents you downloaded, including the number of pages viewed
- navigation patterns
- country and systems, such as the browser, users have used to access the site
- address or domain of a referring web site i.e. when entering our web site from another web site (including referring search engines)
- selection and frequency of search words used in connecting you to this website; this this helps us determine what our users are interested in.

This information on its own does not identify an individual. However, it does provide us with statistics that we can use to analyse and improve our web site for future visits.

Emails: How Neckpain.com.au handles emails

Email addresses provided via this site will only be used to respond to specific user queries and for the purpose for which you have provided them. They will not be added to any mailing lists, nor disclosed to any other party without users' knowledge and consent and as intended, unless required by law.

We will preserve the contents of any neckpain.com.au email message that you send us if we believe that we have a legal requirement to do so.

If you believe that any information that we hold about you is inaccurate or out of date, please contact us and we will review the relevant information.

If you wish to discuss any aspect of this Neckpain.com.au Online Privacy Statement please contact us.

